

**Table 4**

<b>Month Year</b>	<b>Appointment booked against wrong patient</b>	<b>Appointment no longer required</b>	<b>Appointment no longer required Hospital</b>	<b>Appointment no longer required Patient</b>	<b>Appointment cancellation informed by 3rd party</b>	<b>Appointment cancelled by patient, awaiting patient contact</b>	<b>Away from Island Education Military Travel</b>	<b>Clinic closure for absent doctor</b>	<b>Clinic closure for administration purpose</b>	<b>Covid 19</b>	<b>Earlier appointment requested</b>	<b>Equipment not available down</b>	<b>GP instructions</b>	<b>Later appointment requested</b>	<b>Leaving island</b>	<b>Operator error</b>	<b>Patient on Inpatient Ward</b>	<b>Patient transferred to private care</b>	<b>Reason not recorded</b>
Jan-19	1	43	6	8	8	23	0	3	0	0	7	0	0	35	1	58	3	0	3
Feb-19	0	31	6	17	5	15	0	3	2	0	7	0	0	40	0	73	7	1	3
Mar-19	0	35	5	8	11	16	1	3	0	0	2	0	0	19	1	59	9	0	2
Apr-19	1	20	5	13	4	11	2	1	0	0	3	0	0	33	1	67	4	0	1
May-19	0	21	6	11	3	20	2	2	4	0	6	0	0	23	0	71	4	0	4
Jun-19	0	19	2	16	2	26	1	2	0	0	6	0	0	28	0	77	13	0	3
Jul-19	0	34	4	11	4	21	3	10	0	0	4	0	0	41	0	74	16	2	1
Aug-19	0	16	3	12	7	25	0	5	1	0	4	0	0	23	1	52	10	0	0
Sep-19	0	42	7	15	9	35	0	12	0	0	3	0	0	42	0	70	8	0	1
Oct-19	0	25	8	17	2	48	0	6	0	0	8	0	0	28	0	85	9	0	2
Nov-19	0	19	4	26	5	21	1	11	0	0	4	0	0	41	1	94	7	0	2
Dec-19	2	15	7	18	12	13	0	17	1	0	2	0	0	29	1	50	6	0	2
Jan-20	3	35	7	21	5	23	0	19	0	0	8	0	0	34	0	65	10	0	3

Feb-20	1	21	17	16	3	16	2	15	2	0	4	0	0	27	1	86	6	0	2
Mar-20	3	4	33	34	13	23	1	7	5	47	8	0	2	55	1	34	5	0	1
Apr-20	4	3	25	17	3	18	0	3	1	73	5	0	0	14	0	127	12	0	0
May-20	3	5	51	92	2	22	0	3	0	41	2	0	0	8	0	53	0	0	0
Jun-20	5	6	127	13	6	7	0	7	21	37	4	0	0	17	0	43	4	0	4
Jul-20	7	5	35	13	6	8	0	2	4	12	6	0	0	18	0	30	1	0	1
Aug-20	3	6	11	10	3	3	0	0	1	1	6	0	0	8	1	15	0	0	3
Sep-20	3	2	10	21	6	12	1	7	2	0	8	0	0	9	1	40	4	0	0
Oct-20	2	5	19	33	10	17	0	4	2	3	5	0	0	22	0	70	1	0	4
Nov-20	2	7	16	26	14	19	1	12	1	3	6	0	0	18	0	53	3	0	2
Dec-20	2	3	11	27	9	18	2	17	1	18	9	0	0	23	2	34	5	0	2
Jan-21	2	4	14	19	11	13	0	7	0	2	2	0	0	25	1	27	7	0	3
Feb-21	1	3	13	39	7	11	0	6	1	1	6	0	0	29	0	27	4	0	0
Mar-21	3	2	11	42	18	15	0	20	1	0	10	0	1	18	1	40	7	0	3
Apr-21	3	3	14	54	9	15	2	26	0	0	9	0	0	31	0	42	7	0	2
May-21	0	3	14	30	7	22	0	6	2	0	5	0	0	25	2	42	8	0	1
Jun-21	4	2	23	57	12	15	0	8	0	0	11	0	1	21	0	58	3	0	1
Jul-21	5	2	30	66	9	17	0	23	0	6	10	1	0	33	1	53	7	0	6
Aug-21	3	6	25	28	4	13	0	12	0	4	5	0	0	20	2	83	8	0	2
Sep-21	6	3	35	38	4	21	0	8	2	0	18	0	0	36	0	38	10	0	2
Oct-21	5	4	31	49	6	15	1	6	1	0	8	0	1	36	1	65	4	0	1
Nov-21	4	3	26	38	9	21	3	31	0	2	11	0	0	44	1	58	10	1	3
Dec-21	0	0	28	29	9	24	2	36	0	0	13	0	0	24	0	56	7	1	1
<b>Totals</b>	<b>78</b>	<b>457</b>	<b>689</b>	<b>984</b>	<b>257</b>	<b>662</b>	<b>25</b>	<b>360</b>	<b>55</b>	<b>250</b>	<b>235</b>	<b>1</b>	<b>5</b>	<b>977</b>	<b>21</b>	<b>2069</b>	<b>229</b>	<b>5</b>	<b>71</b>